



For 25 years CISCOM INC. has been delivering premier Enterprise Resources Planning and IT Infrastructure solutions to small and medium sized businesses across North America. Hundreds of companies - with 3 to more than 1,000 users - rely on CISCOM INC. solutions for their daily operations and IT-related requirements.

### **What Makes Us Successful?**

Technical Expertise and Proven, No-Nonsense Business Technology. It is the culmination of technical expertise and continual customer-driven solution and application improvement that have made CISCOM Solutions so successful. Sticking by our guiding principles of bringing our clients proven, no-nonsense technology at an affordable price, each solution recommendation and application development is guaranteed to be relevant to your core business objectives.

When working with the team at CISCOM INC., you can also expect personalized service, practical skills and a strong familiarity with your unique business. Services offered include:

- ERP Software Solutions
- Data Centre Solutions
- Consulting
- Customization
- Implementation
- Systems Conversion
- IBM Hosting
- Training
- On-going Support

### **Guiding You Through ERP Every Step Of The Way**

CISCOM INC. not only develops our own ERP software code, but manages each unique ERP project from concept, to go-live completion, to on-going support. The majority of the firm's ERP activities involve analyzing client's requirements to develop new software features, and software support. As a full solution IT supplier, CISCOM INC. also offers other services such as system conversion support, networking, communications, office system consulting and implementation.

### **Strategic Partners**

Backed by the best-in-technology partners, CISCOM INC. works collaboratively with industry-leading companies such as IBM. These alliances combined, with our years of experience and comprehensive certification portfolio enable us to recommend and deliver superior solutions to each of our clients. IBM provides all Hosting requirements and conversion processes from Legacy to new API RPG AS400.



## **BUSINESS AUTOMATION FOR ELECTRICAL, PLUMBING AND ELECTRONIC DISTRIBUTION**

Designed for the Electrical, Plumbing and Electronics Distribution industries, CISCOM' S C3 Enterprise Resource Planning (ERP) software integrates and automates your business processes.

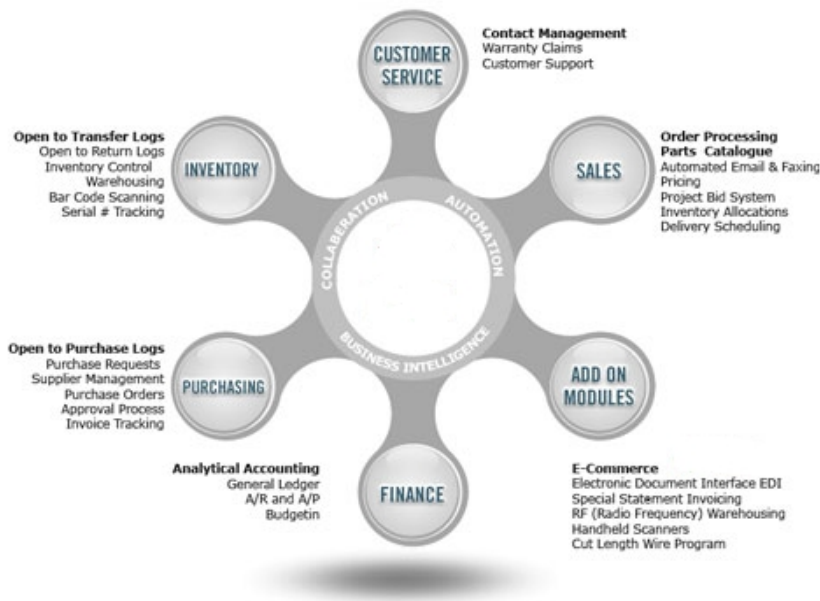
### **C3 Software is Your Business Building Tool**

Hundreds of distribution companies across North America – already powered by C3 software - are experiencing the benefits of a fully automated ERP solution. Whether your strategic objective is to move more volumes, increase productivity, streamline operations, improve customer service or to cut costs -- C3 Software puts the business building tools in your hands.

### **Delivering Big Company ERP Performance**

Each C3 solution comes with a comprehensive suite of core functions including: Front end order entry, invoicing, and 3rd party catalogue searches to back-end purchasing, inventory and full accounting features. C3 software also comes standard with Open to Purchase, Transfer and Return Logs and email / fax interface modules.

### **Software Diagram with Modules**



## **BUSINESS AUTOMATION FOR AUTOMOTIVE JOBBER AND AUTO DISTRIBUTOR**

CISCOM Auto is a business process, Enterprise Resource Planning (ERP) solution designed to meet the distinct needs of auto jobbers and automotive distribution companies operating across North America.

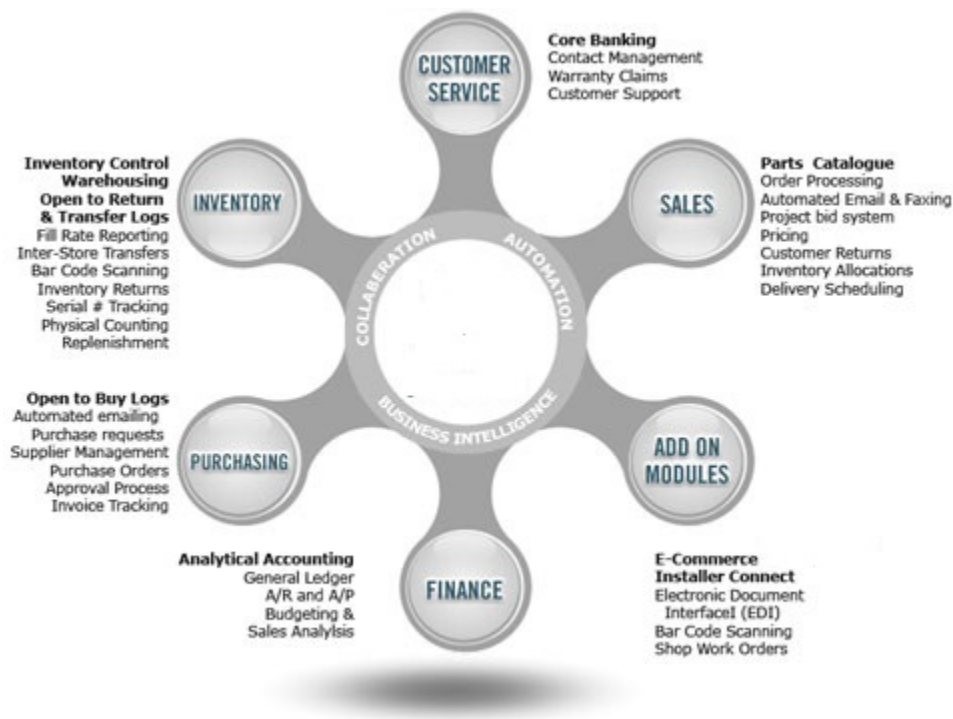
Efficient to deploy and easy to use, the system will: Automate your processes, Increase your productivity, Streamline your operations, Facilitate your business intelligence and Improve your customer service.

### **Automate, Integrate and Collaborate**

From front-end sales information to back-end financial reporting features, CISCOM Auto does it all. The real-time, any-time Open to Purchase, Transfer and Return Logs and email / fax interface create seamless and secure information exchange. Collaboration across your departments, locations, customers, warehouses and suppliers keeps you top of mind and easy to do business with -- a great advantage in your cut-throat competitive market.

You can also choose from a selection of optional, add-on modules such-as E-Commerce, Delivery Dispatch, and EDI.

### **CISCOM Auto Software Diagram Modules**



## **ECOMMERCE FOR C3 AND CISCOM Auto**

### **Fast, Reliable and Easy to Use.**

CISCOMnet offers fast answers to your customer's queries, reliable built-in security, and a convenient, easy-to-use buying experience. Bringing your business online can not only increase your sales and per order revenue with current customers, but now allows new prospects to seek you out. CISCOMnet is available as an add on module to CISCOM C3 and CISCOM Auto ERP Packages.

### **Streamlined Operations Means Cost Savings**

CISCOMnet e-commerce offers your business cost saving benefits. By streamlining your customer service operations and managing an automated, low cost buying channel you can expect: reduced data entry and paperwork, less dependency on call centre resources, enhanced order accuracy, less returns and fewer pricing errors.

### **Software Diagram Modules**

